

Insurance Council of Saskatchewan

Important Update: Multifactor Authentication Implementation for the Insurance Council of Saskatchewan Licensing Portal.

We want to inform you about some recent changes to the login process on the Licensing Portal in Saskatchewan. In our continuous efforts to enhance the security of the Licensing Portal and safeguard your information, we have implemented Multifactor Authentication (MFA).

When you attempt to login to the Licensing Portal with your username, you will now be prompted to update to a designated email address. It's crucial to note that each account must have a unique email address. If you are a Designated Representative with the same email address for both your agency and individual account, please ensure that you make the necessary changes.

Here's a brief overview of the updated login process:

Username Update:

Upon logging in, you will be asked to Set Account Email

Confirmation Email:

After entering your email address screen will indicate Account Migration Started.

Subsequently, you will receive an email containing a confirmation link.

Click the "Click here to confirm your email" link within the email.

Logging in will now be done using your email address.

Authentication Code:

Once you have logged into the Licensing Portal you will then be required to set up Multifactor Authentication. This can be done two ways, either through Email or Two-Factor Authentication(2FA) To use Two-Factor Authentication you will need to download the free application either on Google Play store or the Apple Store

Authentication Application:

To generate the code, you will need the authentication application, which is available for free on the Google Play Store or Apple Store

(https://play.google.com/store/apps/details?id=com.azure.authenticator&pcampaignid=web_share)

(<https://apps.apple.com/ca/app/microsoft-authenticator/id983156458>)

Please follow these steps diligently to ensure a smooth transition to the new Multifactor Authentication system. This added layer of security is designed to protect the Licensing Portal and personal information effectively.

This will be live late in the evening on Monday May 27, 2024

If you encounter any issues or have questions regarding the new login process, feel free to reach out to our support team **Des Roske** Des.Roske@skcouncil.sk.ca and **Stephanie Maxim** Stephanie.Maxim@skcouncil.sk.ca We appreciate your cooperation and commitment to maintaining the security of the Saskatchewan Licensing Portals.

Thank you for your understanding.

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